


## 2: Measure Review Title **Orientation Participation** Associated

objectives (0:2) Status **(Final)** 

Description Orientation and workshop participant headcount [\[Preview Formatting\]](#)

Measure Type Code and Description

**Source of Evidence:** Activity Volume - Activity volume

Associated Documents Activate Cycle

**Established in Cycle:** Fall 2012

Active Through

**Active Through:** Keep Active

Data Entry Complete

**Entry Status:** Final

approval date / by approval comments Last update

**Last Updated By:** Aeron Zentner on 5/14/2013

Created By

**Established By:** Aeron Zentner on 2/22/2013

Edit button Measure Approval Associated Objectives

**Achievement Targets and Findings:**

2: OO2

Target Performance

▼ **Achievement Target (Final)** [\[Preview Formatting\]](#) 

5% annual increase

**Established in Cycle:** Fall 2012

**Active Through:** Keep Active

**Last Updated** by Aeron Zentner on 2/22/2013

**Established** by Aeron Zentner on 2/22/2013

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Findings

**Findings:**

**2014-2015** ▼ **Assessment Summary / Findings**

Achievement Target: **Partially Met**

Orientations have the following numbers for the last two years: Student orientations 2012-13 2013-14 Scheduled 31 34 Registered 895 1040 Attended 579 521 65% 50% We have an increase in the amount scheduled and a significant increase in those registered. We are seeing a decrease in the attendance of the Orientations. This could be from those who have attended an orientation in a previous year. [\[Preview Formatting\]](#)

**Established** by Ann Steinberg on 10/21/2014

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**Spring 2013** ▼ **Assessment Summary / Findings**

Achievement Target: **Met**

The target was met. JPC changed from online orientation in 2011-12 to workshop style orientations in 2012-13. There was a 35% increase as the JPC has more control over the attendance and verification of the attendance. There were a total of 377 students that did the on-line orientation for 2011-2012. July 1, 2012 to June 30, 2013 Number of scheduled SW orientations 31 Number of students scheduled to attend a S/W orientation 895 Number of students that attended a S/W orientation 579 Percentage of attendance of those scheduled 65% Percentage of students who scored 100% on SWO quiz 97% ...2011-12, 946 Student

worker hires, duplicated. 426 student workers. 377 students attended the student worker orientation, which is 60% of the students who have secured a work assignment. Only 88% of the students working that year attended a student orientation. The students were directed the next year to do a workshop style orientation and the results show... ..2012-13, 556 Student worker hires, duplicated. 452 student workers. 579 students attended the student worker orientation, which is over 100% of the students who want to work on campus and attained a job on campus. [Preview Formatting]

**Last Updated** by Ann Steinberg on 9/25/2013 **Established** by Ann Steinberg on 9/23/2013

• **Fall 2012** ▼ **Assessment Summary / Findings**

Achievement Target: **Not Reported This Cycle**

Not assessed will assess in spring 2013 as new outcomes were developed. [Preview Formatting]

**Established** by Aeron Zentner on 2/22/2013

• **Action Plans**

**Related Action Plan(s)**

[Maintain strong attendance with student orientations 2014-2015](#) 🔍

Description: Continue to provide workshop style orientations. (Final) [Preview Formatting]

Implementation Status: Planned

Priority: High

Implementation Description: Reassess to establish complete success.

Projected Completion Date: 6/30/2015

Responsible Party: JPC Staff and Director

Additional Resources: Need additional materials such as brochures to specifically support workshops. Will need photo setups, layouts and printing funds.

•  **3: Measure Review Title Survey Associated objectives (O:3) Status**

**(Final)** 🔍

Description Online and in-person survey [Preview Formatting]

Measure Type Code and Description

**Source of Evidence:** Service Quality - Service Quality

Associated Documents Activate Cycle

**Established in Cycle:** Fall 2012

Active Through

**Active Through:** Keep Active

Data Entry Complete

**Entry Status:** Final

approval date / by approval comments Last update

**Last Updated By:** Aeron Zentner on 5/14/2013

Created By

**Established By:** Aeron Zentner on 2/22/2013

Edit button Measure Approval Associated Objectives

## Achievement Targets and Findings:

3: OO3

Target Performance

▼ Achievement Target (*Final*) [\[Preview Formatting\]](#) 

5% annual increase.

Established in Cycle: Fall 2012

Active Through: Keep Active

Last Updated by Aeron Zentner on  
2/22/2013

Established by Aeron Zentner on  
2/22/2013

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Findings

Findings:

**2014-2015** ▼ Assessment Summary / Findings

Achievement Target: **Not Met**

Need to finalize annual survey thru the use of Survey Monkey to be completed by 12-31-14 [\[Preview Formatting\]](#)

Established by Ann Steinberg on 10/21/2014

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**Spring 2013** ▼ Assessment Summary / Findings

Achievement Target: **Partially Met**

Did not make a significant change in the survey. Results of survey are as follows: Fall 2012 Job Fair -71 employers in attendance. Evaluations Recap: Please check the appropriate space: Over all effectiveness of the event. 83% Excellent 59 15% Good 11 2% Fair 2 %Poor Do you have any suggestions to improve this event? Too long Would be nice to be indoors. More employers. Applicants should be dressed in appropriate clothing No kids, or strollers. Applicants should be job fair certified. How many inquiries did you receive: if less than 25? More than 200 \_\_\_\_\_? 0 n/a / 0-25 7% / 50+ 23% / 100+ 70% / 200+ Were the applicants prepared? 64% Yes 46 .08% No 7 28% mostly 8 % n/a If not, what would make them better prepared? Dress more appropriately and have resume. Resume, Dress, pen, more informed, have a presentation, piercings, and hair. How many positions do you have available? More than 250 positions available My company would prefer a (circle one) morning-afternoon event afternoon-evening event ( 11 ) both ( 0 ) N/A (42) (9am-2pm) ( 18) (4pm-7pm) May we assist you in a targeted recruitment? (11) Spring 2013 Job Fair 70 attendees; 59 respondents RECAP EMPLOYER EVALUATION The quantity of applicants: 81% stated they felt there was a good turnout of applicants. 19% thought they would have liked to have seen more. The quality of applicants: 69% of employers thought the applicants were prepared 28% thought the applicants were average to fair. Applicants preparedness for interviews: 49% of employers thought the applicants were prepared 47% thought the applicants needed more preparation Space provided 98% of the employers thought they had enough space at their booth Over-all set up 95% thought it was very nice .03% thought it was okay Location of the job fair 91% thought the location was good to excellent 8% thought it was okay Time allotted for the job fair 93% of the employers thought it was good to excellent 7% thought it was too long What did you like best Very professional staff. Well organized Liked the food Very helpful staff Would you like to participate in our fall job fair? 54 yes 5 no Time frame Aug/ 12 Sept/ 13 Oct/ 7 anytime/22 n/a 2 [\[Preview Formatting\]](#)

Last Updated by Ann Steinberg on 10/1/2013 Established by Ann Steinberg on 9/25/2013

- **Fall 2012 ▼ Assessment Summary / Findings**

Achievement Target: **Not Reported This Cycle**

Not assessed will assess in spring 2013 as new outcomes were developed. [\[Preview Formatting\]](#)

**Established** by Aeron Zentner on 2/22/2013

- **Action Plans**

**Related Action Plan(s)**

[Change survey question/method of collection Spring 2013](#)

Description: Measurement of a survey at 5% annual increase is not specific of what that 5% means. For clarity, the JPC will be changing the Achievement Target to read: 90% overall satisfaction on all survey questions asked. Surveys will be sent to employers after job fairs or recruitment requesting the following: "Did you feel the recruitment was successful?" "How many positions did you have to fill?" "How many positions did you fill as a direct result from the recruitment?" "How often does your organization hire?" "Will you use the AVC-JPC services again?" "Were you satisfied with the services of the JPC?" (Final)  
[\[Preview Formatting\]](#)

Implementation Status: Planned

Priority: High

Implementation Description: Send out survey's to employers and collect surveys at job fairs. Collect customer service surveys and input information into excel spreadsheet to track quality of customer service.

Projected Completion Date: 6/30/2014

Responsible Party: Job Placement Staff

Additional Resources: Direct access to Survey Monkey.

Budget Requested: \$100 (recurring)

